Student Union, Activities & Recreation (SUAR) oversees various programs, activities, services and facilities dedicated to enhancing student life at UNC Charlotte.

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A look back over the past twelve months confirms what I have witnessed throughout the year: **innovation, creativity and collaboration** are important and necessary skill sets in addressing new challenges, resolving issues and meeting the ever increasing needs of our student body.

As UNC Charlotte prepared for its inaugural football season, Student Union, Activities and Recreation (SUAR) took on stadium construction and game day management. April’s much anticipated Green and White Spring Game drew over 14,000 excited fans for a taste of what to expect in August!

But football wasn’t the only challenge we faced.

Staff restructuring and transition impacted nearly every department in SUAR. While that meant bittersweet farewells to some long-time staff members, we look forward to fresh perspectives and ideas to help us create the best possible student life experience at UNC Charlotte.

Our academic collaborations remain a key component of our mission. This year we worked with the Department of Kinesiology to lay the groundwork for a minor in Outdoor Leadership with teaching support from our Venture program. This is a significant milestone in direct response to increasing student interest in the field of experiential education. We also introduced SOAR Outdoor, a five-day outdoor orientation program for incoming freshmen and transfer students.

Demand for more student recreational space continues to grow. In response, plans to renovate Belk Gym are well underway. Meanwhile, the committee tasked to explore a dedicated Health, Wellness and Recreation Center will soon share its final report.

It was also a year of advancing green initiatives. We partnered with the Charlotte Green Initiative and the Department of Waste and Recycling to institute a Zero-Waste Policy at the Jerry Richardson Stadium. Water bottle refill stations were installed in the stadium as well as the Student Activity Center. The Student Union and Dining Services with community partner Earth Farms Organics now turn diners’ food scraps into nutrient-rich soil compost for local farms and area schools. Even this report joins the effort with a limited print distribution to supplement an interactive digital publication.

As always, I’m astounded when I reflect on the progress that can be made in just a year.

To that I credit my staff for their outstanding day-to-day contributions, our division colleagues, the greater campus community, and most of all, our amazing students who inspire us to exceed even our own expectations.

We welcome your feedback. Go Niners!

James M. Hoppa  
Associate Vice Chancellor  
Student Union, Activities & Recreation
With new faces, a revised department name and an updated mission statement, Student Activity Center and Venue Management (SACVM) enters the new field of football with optimism and confidence.

With the opening of the Jerry Richardson Stadium, the Student Activity Center & Venue Management assumes expanded football responsibilities that include game day operations, field house management and stadium maintenance for the ongoing needs of the football program and the guest experience for more than 15,000 fans.

PREPARATIONS FOR SUCCESS:

• Filled five new full-time positions to support the football field house operations.
• Facilitated installation of new 42’ x 28’ Panasonic video board and sound system; mastered new operating system for its spring Green & White Game debut.
• Implemented a stadium Zero-Waste Policy with campus partners; worked with Charlotte Green Initiative to install eight bottle filling stations to eliminate waste from disposable water bottles.
• Partnered with campus departments to develop an overall Game Day Operation Plan and Emergency Plan.
• Developed additional operations plans to include stadium guest operations, event staffing, medical staffing and a heat plan.
• Awarded new contracts for stadium porters, cleaning and portable toilets.
• Purchased furnishings and signage necessary for guest operations.

Meanwhile, the Student Activity Center and Halton Arena continued to function as integral facilities for student life. Concert artists like Kendrick Lamar and Andy Grammer, presented by Student Activities, showcased the completion of the second phase of the arena curtain installation. Fans attended 44 home games for men’s basketball, women’s basketball and women’s volleyball. Facility improvements included campus digital radio connectivity, creation of a student staff lounge, a new mural and wall graphics for the Fitness Center, installation of nine bottle filling stations, and initial steps to provide an upgraded video production system. The video project was designed for the arena, but also allows for the arena production facilities to function as a campus hub between the stadium and other buildings on campus.

STUDENT ACTIVITY CENTER & VENUE MANAGEMENT

15,314 NUMBER OF SEATS IN THE JERRY RICHARDSON STADIUM; 7,500 RESERVED FOR STUDENTS

HALTON ARENA HOSTED 63 EVENTS SERVING 125,565 VISITORS
WELCOME 49ER FANS!

Successful large-scale events require plenty of behind-the-scenes preparation. SACVM provides concert, event and facility management as well as game day staffing, so fans and visitors can enjoy a winning guest experience.

JERRY RICHARDSON STADIUM

Football fans will enjoy a stadium experience complete with 15,300 seats, concessions, a ticket office, merchandise outlets, restrooms and a press box with booths for media, 49ers coaches, visiting coaches, game operations, TV operations, security and University guests.

MCCOLL-RICHARDSON FIELD

Named after two influential Charlotte business leaders and football supporters, the McColl-Richardson Field includes a 98,000-square-foot synthetic surface playing field as well as 146,000-square-feet of practice field. Hugh McColl is the former Chairman and CEO of Bank of America, headquartered in Charlotte, NC. Jerry Richardson is the founder and majority shareholder for the Carolina Panthers NFL football team.

JUDY W. ROSE FOOTBALL CENTER

The 46,150-square-foot Judy W. Rose Football Center opened in August 2012. The field house features coaches’ and staff offices, an academic center and classroom, training and workout suite, hospitality deck, lockers and players' lounge. The center is named in honor of UNC Charlotte’s current and long-time Athletics Director Judy Rose, as requested by Dale F. Halton through a generous gift. It is one of the few campus football facilities in the country to be named after a woman.

STADIUM ZERO-WASTE POLICY

Fans at the Jerry Richardson Stadium have one more thing to cheer about: reducing landfill waste. Everything purchased at the football stadium will be compostable or recyclable per the stadium’s “Zero-Waste Policy,” an idea originated by the Charlotte Green Initiative and implemented with the help of various campus partners. Stadium vendors have embraced environmentally-friendly dining ware and utensils as well as souvenir refillable cups for game day sales. There are no garbage cans on the main concourse of the stadium. Instead, trained student volunteers will provide on-site education as to which materials belong in recycle versus compost bins.
Recreational Services encourages healthy and active living, promoting not only fitness and social interaction, but helping students develop life-long skills such as sportsmanship, leadership, team building, self-esteem and communication.

**FLAG FOOTBALL BREAKS RECORDS**

Flag football, the largest intramural sport supported by Recreational Services, registered a record-breaking 200 teams this year involving 2,205 students playing in over 500 games. This compares to 85 teams just six years ago.

New recreational fields and improved synthetic turf laid the groundwork for the sport’s success. While previous years experienced as much as 35% of games canceled due to inclement weather and poor field conditions, such cancellations are now rare. Also, the availability of additional fields means more teams can register and compete.

The sport is popular with both men and women, with 515 women participating this year in the Women and Co-Rec Leagues. Like all Recreational Services programs, no previous experience is required and all ability levels are welcome.

**MAD PROPS TO HARLEM SHAKE!**

Sports uniforms, inspired props, and banana costumes led by a motorcycle helmet-wearing fitness instructor joined the Recreational Services’ version of the Harlem Shake viral video craze.

**NEW ONLINE TECHNOLOGY TAKES INTRAMURALS TO THE NEXT LEVEL**

IM Leagues®, a free online intramurals scheduling and registration system, hit its stride in its second year of implementation. Streamlined communication, real-time scores and statistics tracking are just some of the benefits enjoyed by 4,670 active UNC Charlotte student registrants.

One particular improvement involved the selection of All-Star Game participants. For the first time, All-Star teams were selected through a combination of MVP votes by teammates and opposing players, player statistics and sportsmanship ratings for each major sport season (Soccer, Flag Football, Volleyball, Basketball, Softball and Indoor Soccer).

The first full year of play with the new Northeast Recreational Fields Complex (NRFC) and renovated Hayes Recreational Field Complex (HRFC) allowed more students to play more games with expanded and improved fields, evening lighting and improved turf drainage systems for sports such as flag football, soccer, rugby and softball.
FITNESS PROGRAMMING & SPECIAL EVENT PARTICIPATION ON THE RISE

49ER GOLD RUSH 5K
A record 724 participants joined the 49er Gold Rush 5K Run/Walk, representing a 43% increase from approximately 500 participants in the previous two years. The event generated $15,000 in sponsorships for a net yield of $5,024 to support student development scholarships. The American Red Cross received $585 through direct donations.

PARTY IN PINK
“Party in Pink,” a two-hour “Zumbathon” and fundraiser for the Susan G. Komen Foundation, was held in Halton Arena. The event was co-sponsored with Zeta Tau Alpha and raised over $250.

PUNT, PASS AND KICK
The “Punt, Pass and Kick Contest” drew 124 participants and several other onlookers and vendors to the Northeast Recreation Fields Complex (NRFC).

QUADFEST/PUSH UP PALOOZA
“Quadfest/Push Up Palooza” drew over 90 students who took part in the push up contest while more than 100 others participated in the disc golf and football toss on the COE/CHHS plaza.

ON THE GREEN! GOLF TOURNAMENT
On the Green! Gold Tournament sold out for the second year in a row with 144 registered golfers, raising a net profit of $6,111.95 donated to the P.J. Briggs Scholarship.

Rising junior Courtney Kienitz received the 2013 P.J. Briggs Scholarship, a $4,000 award founded by the Briggs family to recognize exceptional students involved in Recreational Services.

For two years, Kienitz has played club tennis as well as served on the Sport Officials Association (SOA) as Philanthropy/Fundraising Chair. She has worked with Intramural Sports the last three years as a dedicated student employee. Kienitz enjoys running as part of her personal fitness as well as a community participant in races such as the Susan G. Komen Race for the Cure, “The Color Run” 5K and others.

Pictured left to right: Assistant Director for Promotion and Special Events Kemet Gatchell, P.J. Briggs Scholarship recipient Courtney Kienitz and Interim Director for Recreational Services Sophia Jordan-Marshall.
Tailgating camaraderie brings students together for a final spring Homecoming as the University transitions formal Homecoming activities from basketball to football.

Homecoming Week highlights included the Student vs. Faculty/Staff B-Ball Challenge, the 49er Gold Rush 5K, Royal Court, Spirit Cup Competition, and Charlotte 49ers vs. UMass basketball game.

Student learning has many faces. It is the challenge of peer collaboration to accomplish a common goal, the dialogue that results from exposure to different perspectives or viewpoints, an experiential encounter into unfamiliar territory, or the sense of citizenship cultivated through personal decision-making in an environment of shared group responsibility.

Student Activities is dedicated to the intentional creation of student learning and development opportunities through numerous departmental units including Student Organizations, the Center for Leadership Development, the Multicultural Resource Center, Religious & Spiritual Life, the Campus Activities Board, Niners on the Weekend, Student Niner Media and Venture Outdoor Education.

Student Activities reached significant milestones this year:

- Implemented new initiatives including Class Councils, a comedy series, a karaoke series, expanded Safe Zone ally training and an outdoor summer orientation pilot program.
- Transitioned Student Organizations to an online community and registration system called OrgSync™.
- A special spring Homecoming Week bid farewell to a basketball season tradition as fall football approaches.
- Held large-scale music events in response to student demand for more concerts.

Combined with our existing activities, these programs and events impact thousands of students through participation, attendance and involvement, creating a vibrant and engaged campus community to nurture and foster student success.
NEW PROGRAMS & INITIATIVES

Niners on the Weekend (NOW) initiated a monthly comedy series in Cone University Center’s After Hours. Seven total comedy nights averaged approximately 85 students per event.

The Multicultural Resource Center expanded its Safe Zone ally training for faculty and staff, revamping the core training and adding a “Safe Zone 2.0” component for advanced LGBTQ discussions. The MRC recruiting 50 new campus allies for core training, bringing the total to 167.

The Women of Color Conversation Series brought together 68 women of color to share meaningful dialogue around issues that directly impact their day-to-day lives. Monthly conversations during the fall led up to a formal spring roundtable discussion.

UNC Charlotte was selected as an early stop on the Rock The Vote tour, encouraging student voter registration for the 2012 elections.

HONORS & AWARDS BANQUET RECOGNIZES STUDENT LEADERSHIP

The Center for Leadership Development hosts the annual Honors and Awards Banquet recognizing outstanding students for their academic performance and co-curricular contributions to UNC Charlotte. Last year’s recipients, pictured left to right: Chancellor Philip L. Dubois with Andy Morimoto, Paula Iلونe, Sandrine Uwera, Maiysa Mesbah, Kelsey Young, Adam King, Catie Beth Bishop, Brittany Bryant, and Shane Basen (not shown).
Student Activities sponsored numerous speakers and lectures including the following:

- Martin Luther King, Jr. Celebration featuring author and entrepreneur Omar Tyree
- Diversity trainer Lee Mun Wah with a two-day residency cosponsored with the Student Government Association and Human Resources
- Award-winning actor and author Hill Harper
- ESPY award winner and motivational speaker Kyle Maynard
- PostSecret creator Frank Warren
- TWLOHA (To Write Love On Her Arms) founder Jamie Tworkowski
- Marvel editor and comic book publisher Bill Rosemann
- Civility Week inspirational speaker Ty Howard
- Marine veteran and gay rights activist Eric Alva
- LGBTQ poet and activist Staceyann Chin, cosponsored with Womens & Gender Studies
- Shroud of Turin researcher and lecturer Russ Breault
- The Second City comedy troupe, cosponsored with Office of Parent and Family Services

**DIVERSE PERSPECTIVES INSPIRE DISCOURSE**

**67**

**NUMBER OF STUDENTS WHO ATTENDED LEADERSHAPE, A WEEK LONG INSTITUTE DEDICATED TO LEADING WITH INTEGRITY.**

**118**

**NUMBER OF MULTICULTURAL STUDENT ORGANIZATIONS SUPPORTED BY THE MULTICULTURAL LEADERSHIP COUNCIL, UP BY 17 FROM FY12**

**17,898**

**TOTAL ATTENDEES FOR 66 EVENTS SPONSORED BY NOW (NINERS ON THE WEEKEND)**

Over 300 representatives from Student Organizations gathered at the annual Student Organizations Excellence Awards to recognize outstanding student organization achievements and scholarships.

Student Niner Media hosted the Southern University Newspapers (SUN) Conference for students and advisors from regional SUN chapters for two days of professional development, recognition and networking.

UNC Charlotte and Student Niner Media alum Joe Posnaski topped The New York Times bestseller list with a controversial memoir on Penn State football coach Joe Paterno.

UNC Charlotte participants were joined by students, faculty and staff from universities in Virginia, North Carolina, South Carolina, Georgia and Florida for the 11th annual Multicultural Leadership Conference.

Homecoming activities raised $5,300 for the Governor’s Village School and presented a check to Vance High School Principal Melissa Dunlap by Assistant Director for Volunteer Outreach Sean Langley and Assistant Director for Weekend Programming James Contratto.

The Campus Activities Board received several National Association of Campus Activities (NACA) Awards from the South Regional Conference:

- Outstanding Delegation Award
- Outstanding Social Media Award

CAB President Maya Graham and Director of Spirit & Traditions Bianca Lambert, were accepted to the 2012-2013 NASPA Undergraduate Fellows Program, a selective mentoring program for the field of Student Affairs and/or Higher Education.
STUDENT NINER MEDIA EARNs PRESTIGIOUS "ADDY" AWARD

*Sanskrit Literary-Arts Magazine* received a 2013 Student Gold ADDY Award in the “collateral material” category for publication and book design from AAF Charlotte, an affiliate of the American Advertising Federation. Student graphic designer Laura Knight served as design editor. *Sanskrit* also received the prestigious 2013 Pacemaker Award presented by the Associate Collegiate Press Association.

Niner Media Marketing earned national and regional recognition:

**Southern University Newspapers (SUN):**
- Newspaper of the Year, Niner Times (highest award presented)
- First Place: Best Theme Page or Special Section
- First Place: Best Individual House Ad
- Second Place: Best Percentage Growth
- Second Place: Best Marketing Package
- Second Place: Most Effective Online Retail or House Ad
- Best Ad Campaign or Series
- Best Live Sales Presentation: Charles Myers, UNC Charlotte

**College Newspaper Business and Ad Managers, Inc. (CNBAM):**
- First Place, Best Newspaper Promotion Ad – Color, *Sanskrit* Ad

VENTURE & SOAR LAUNCH OUTDOOR ORIENTATION

Venture partnered with Student Orientation, Advising and Registration (SOAR) to launch SOAR Outdoor, a five-day outdoor orientation program for freshmen and transfer students.

Like other programs of its kind, SOAR Outdoor is founded on the idea that the challenge and unique experience of outdoor orientation programs can foster the development of meaningful relationships amongst incoming students and their trip leaders. These types of relationships have a long-term impact on students’ experience at the University as well as their own personal development and growth.

The pilot program was a success. Eight incoming students met in June with Venture staff and student leaders immediately following their regular two-day SOAR orientation. They were provided with hiking and camping gear, meals, and weather-resistant clothing as part of their registration. On the first night, students remained on campus and, among other activities, experienced team-building through an introduction to the Venture ropes course. The remaining four days were spent hiking and camping in Pisgah National Forest in western NC. The trip culminated with a group experience on Venture’s high ropes course.

**RAISED THROUGH “DANCE TIL YOU DROP,” STUDENT NINER MEDIA’S FIRST EVER FUNDRAISER**

**WILDERNESS TRIPS LED BY VENTURE INVOLVED 112 PARTICIPANTS**

**CHALLENGE COURSE ACTIVITIES FACILITATED BY VENTURE INVOLVED 9,730 PARTICIPANTS**

“HAPPY TRAILS” TO LONG-TIME VENTURE DIRECTOR

Venture Director Sandy Kohn, nationally recognized in the field of experiential education, retired in January after 29 years with the University. Kohn’s journey with Venture began in 1984. During the course of his tenure, Kohn charted new territory with the expansion of trips, challenge courses, student training and development, donor relations and academic partnerships, including the establishment of a new minor in Outdoor Leadership with the Department of Kinesiology for fall 2013.
TURNING UP THE VOLUME WITH CAMPUS CONCERTS

Responding to student demand for more large-scale campus entertainment, two concert events made possible by student fees — hip hop artist Kendrick Lamar (Apr. 10) and SpringFest featuring Andy Grammer (above) with Parachute (Apr. 28) — brought live entertainment to UNC Charlotte’s Halton Arena.

CLASS COUNCILS ESTABLISH TRADITION & UNDERGRADUATE PRIDE WITH CLASS IDENTITY

UNC Charlotte undergraduate involvement took a big step forward with the establishment of Class Councils, a program that builds class identity, unity and long-term connection with the University while expanding student leadership and governance.

The councils are led by the student-body elected class presidents who sit on the Executive Branch of the Student Government Association. The presidents solicited applications for council positions, including a vice president. A total of 32 student officers were appointed to the four councils.

The councils were tasked with developing social, academic, career-based and class gift programs and initiatives for their classes. Each class council was awarded $2,500 to spend annually. April was designated as Class Council Month and featured a collective 23 events planned by the councils. In addition, the Senior Class raised money towards Niner Way flag signage for the path leading to the Jerry Richardson Stadium.

FACULTY/STAFF SHOW SUPPORT THROUGH POPULAR LATE NIGHT BREAKFAST EVENT

Late Night Breakfast continues to bring in hundreds of students on the eve of Reading Day each semester for a breakfast-themed meal served by faculty and staff. Over 1,250 students attended the fall event in the Residence Dining Hall and 2,243 in the spring at the Student Union.

3,982
ATTENDEES AT THE KENDRICK LAMAR CONCERT IN HALTON ARENA

1,909
STUDENTS BRAVED THE HAUNTED UNION, AN ANNUAL HALLOWEEN TRADITION
NEWLY RENOVATED MCKNIGHT HALL

Long awaited improvement projects brought new life into the Cone University Center’s 600-seat McKnight Hall. Following the spring semester, work crews stripped the interior of the hall to its bare walls and reinstalled new tile flooring, entry carpeting, seats and acoustical panels. Afterwards, the original sound system was dismantled and replaced with state-of-the-art equipment, including a digital sound mixer. These enhancements help solidify McKnight’s position as a destination of choice for a variety of campus speaking and performance events.

CONE PLAZA RENOVATION BEGINS

After years of discussion and planning, work is underway to repair and renovate the historic Cone Upper Plaza. Plagued by leaks that impacted the loading dock located underneath, funds for rehabilitation were identified and design documents developed to completely replace the exterior surface, improve its waterproofing and enhance the aesthetic appeal of this valuable outdoor programming and gathering space. Work is scheduled to be completed in early 2014.

CRES (CONFERENCES, RESERVATIONS, AND EVENT SERVICES)

CRES is responsible for scheduling event space for campus and non-campus users.

The office provides event services and customer support for nearly 30,000 reservations annually.

30,987 TOTAL EVENT RESERVATIONS MADE BY CRES

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THE STUDENT UNION STRIVES TO BE THE ACTIVE, SAFE AND INCLUSIVE CENTER OF CAMPUS LIFE.

More than a building, the Student Union provides a welcoming atmosphere where students can relax, study, socialize, dine and get involved in campus life. It also offers retail operations and provides services of value to students in their daily lives.

INFORMATION CENTER HOSTS NEW IT SERVICE DESK

The Student Union Information Center, in partnership with Information and Technology Services (ITS), launched full implementation of the IT Service Desk following the success of a summer pilot program.

Now any student with technical problems involving their personal computers or accessing online University services will find two student Technical Assistants (TAs) available for support at the Information Center.

The two TAs join the Information Center student employees and Police and Public Safety’s Community Policing representative.
PERMANENT COLLECTION AND REVAMPED ART COMMITTEE BEGIN TAKING SHAPE

The Student Union Advisory Board officially chartered the Art Gallery Committee and appointed eight new members - a mix of students and campus representatives. The charge of the committee is to 1) review exhibit proposals and make selections and 2) recommend purchases to the permanent art collection. A student art gallery manager position was also established to assist with artist management, receptions and installations.

Seven of the 12 exhibits featured works by UNC Charlotte students including the CAB Student Art Show, Sanskrit Literary-Arts Magazine showcase, Senior BFA Illustration Exhibit #IT, the Study Abroad Student Photo Exhibit and independently curated works alongside local professional artists.

Two acquisitions were added to the permanent collection:
- Natalie Bork, Mangroves and Canoeing in the Everglades, Battuto glass carvings (detail, right)
- Ana Jofre, Patchy Galore and Swirley Blue, ceramics and found objects (far right)

BIKE-FRIENDLY REPAIR STATION HELPS CAMPUS CYCLISTS IN A FIX

When UNC Charlotte senior and student employee Trevor Williams approached Student Union management staff with a proposal to install a bicycle repair station on campus, he did not know if his idea would catch air or bite the curb.

Williams, an active cyclist, with support from then-UNC Charlotte Cyclist Club president Ray Atkinson, took his proposal to the Student Union Advisory Board that immediately saw the benefit of providing on-campus maintenance and repair support for University cyclists.

Now students on the North Patio can utilize an all-in-one Dero FixIt® station, a convenient, walk-up DIY set-up that includes all the tools necessary to perform basic repairs and bike maintenance from changing a flat tire to brake and seat adjustments.

The station features a raised hanger arm for suspending bikes, stainless steel cables and tamper-proof fasteners attached to a variety of tools, and an air pump. It even has a QR code that allows cyclists to look up step-by-step instructions for more intermediate repairs.

POOL SHARKS PLAY ‘IN THE POCKET’ AT NATIONAL COLLEGE UNION TOURNAMENT

UNC Charlotte’s University Pool Club racked up awards at the annual Association of College Unions International (ACUI) Collegiate 9-Ball and Table Tennis Championships at Arizona State University in June:
- David Anderson, 3rd Place Overall Award
- Stefan Le, 9-ball Best Sportsman Award
- Lilly Pham, First Place, Ladies Break contest

Right: University Pool Club members Stefan Le, Cody Terry, David Anderson, Abdulaziz Alkhan, Lilly Pham, Rebeeca Weber, and Kristie Nguyen with staff advisors James Contratto (left) and Jim Kay (right).
ONE STUDENT UNION’S TRASH BECOMES ANOTHER’S COMMUNITY TREASURE

THE PROBLEM
An average 2,700 daily diners pass through Crown Commons and Bistro 49 during the academic year. They eat a lot. But what happens to what they don’t eat?

Uneaten food scraps, along with prep waste and paper products, would normally go in the trash. Considering the high volume of Student Union traffic, this would amount to nearly 500 pounds of trash on a busy day, averaging out to 3000 pounds a week, or 25 tons a semester.

Luckily, University staff and planners anticipated this volume and took steps to incorporate a unique pulping system into the building design.

THE PULPER
An industrial-strength food pulper installed prior to the Student Union’s opening in 2009 turns solid food and paper products into environmentally-friendly compostable material while making a huge reduction in landfill waste.

The pulper is a gigantic, gleaming steel apparatus—a futuristic-looking food disposal on steroids. It grinds up and extracts water from all stages of food waste (prep to post-meal scraps), reducing it by up to 85% of its original volume. What remains is a fine, semi-dry material that is completely compostable.

The Student Union pulper at UNC Charlotte is one of only three similar machines operated by colleges and universities in North Carolina.

THE PROS
The pulping system boasts a wide menu of environmental and energy-saving benefits. First, as pulp is made, the water extracted from food waste is recycled and re-circulated through the Crown Commons and Bistro 49 operations systems. Second, decreased reliance on garbage disposals drives down University costs in water, electricity and sanitation resources. Third, water use is reduced in both dish-washing stations.

THE PARTNERSHIP
Since its installation, Student Union management has searched the greater Charlotte community for an outlet where the pulper’s compostable food waste could be donated.

In fall 2012, they found a perfect partner in Earth Farms Organics, a Dallas, NC-based compost facility founded by president and CEO Jim Lanier. Earth Farms Organics transforms organic waste from the Charlotte area to create high-quality compost to redistribute to area businesses, individuals and schools. Earth Farms Organics now makes twice-weekly pickups at the Student Union loading dock.

“Compost has become more viable in the greater Charlotte region,” said Student Union Executive Director Jerry Mann. “As people and businesses continue to make the transition, it drives down costs for additional eco-friendly practices – and this is the kind of ‘new tradition’ the Student Union is particularly proud to support.”
The Student Union Advisory Board, by guiding building operations and approving policy, provides leadership opportunities for its members while determining the role the Student Union will continue to play on campus.

Among its accomplishments this year was the approval of the GPSG Office Re-Assignment, Billiards Club Sponsorship, Student Union Access Policy, Student Union Art Gallery Committee Charter, SUAB Constitution Revision, installation of a Bicycle Repair Station, and a number of exceptions to the Reservations Policy.

FY13 BOARD ROSTER

Jessica James, Board Chair, At-large student member
Ruth Schorr, Board Vice Chair, At-large student member
Chad Beverage, Multicultural Resource Center
Jerell Collins, Student Government Association
Melissa Duscha, Graduate/Prof. Student Government
Ashley Faulkner & Scott Plunkett, Alumni Association
Maya Graham, Campus Activities Board
Michelle Guobadia, Student Affairs Representative
James Hoppa, Student Affairs Representative
Jay Jones, At-large student member
Emily Kupsky, Student Media
Betty Ladner & Nicole Spoor, Faculty Council
Jerry Mann, Executive Director
Matt Murrow, Student Activities Fee Commission
Sarah Peterson, Center for Leadership Development
Dr. Jay Raja, Academic Affairs
Cassady Schulte, Minute Taker
Becky Warren, Business Affairs

JESSICA JAMES IS AN EXERCISE SCIENCE MAJOR AND SERVES AS THE STUDENT UNION ADVISORY BOARD CHAIR. SHE IS ALSO A STUDENT UNION BUILDING MANAGER AND AN AMBASSADOR FOR THE STUDENT UNION EMPLOYEE PROGRAM. IN JUNE SHE ATTENDED I-LEAD®, A WEEKLONG LEADERSHIP DEVELOPMENT AND COMMUNITY ENGAGEMENT PROGRAM HOSTED BY THE ASSOCIATION OF COLLEGE UNIONS INTERNATIONAL (ACUI). SHE RETURNED WITH THESE THOUGHTS:

“The work that we do, we do it for meaning; we do it because it matters to us and because we are passionate about it. I dreamed of a better me at I-LEAD®.”

The Student Union Advisory Board, by guiding building operations and approving policy, provides leadership opportunities for its members while determining the role the Student Union will continue to play on campus.

Among its accomplishments this year was the approval of the GPSG Office Re-Assignment, Billiards Club Sponsorship, Student Union Access Policy, Student Union Art Gallery Committee Charter, SUAB Constitution Revision, installation of a Bicycle Repair Station, and a number of exceptions to the Reservations Policy.

NINERTECH EXPANDS SERVICES AND PRODUCT LINES

NinerTech Store and campus Information and Technology Services (ITS) entered into a unique partnership that establishes NinerTech as the sole provider of repair and servicing for eligible campus hardware. This development will significantly increase the amount of repair work performed by the NinerTech Service Department and fully immerse the store into the customer service fabric of the campus.

For FY13, NinerTech sold 2,056 desktop and laptop computers, and mobile devices to students, faculty, staff and campus departments. Demand for accessories and peripheral devices continued to grow steadily with total sales from various vendors equaling $281,655 compared to $256,676 in FY12.

The year finished with gross sales totaling $2,817,311, a reduction of $5,762, attributable to a shift by the campus to direct bulk buys from Apple combined with the addition of a third full-time staff member.

Student employees Katherine Smith and Maureen Worthington set up displays while Jerell Collins explores NinerTech merchandise.

2,056 NUMBER OF COMPUTER AND MOBILE DEVICES SOLD
SUAR Marketing hosted 34 attendees representing 13 North and South Carolina colleges and universities for COMM2013, a half-day symposium and networking opportunity for marketing and communication professionals in student life.

Attendees discussed a variety of topics including strategic planning, project management, creative design, social media and assessment. Feedback was very positive: 94.7% of respondents indicated levels of 4 or 5 on a 5-point scale for overall conference experience.

SUAR Marketing earned its first-ever 1st place award in the t-shirt category from the Association of College Unions International (ACUI) national design competition.

The Recreational Services’ “Niner Strong” t-shirt designed by SUAR Marketing Assistant/Graphic Designer Brittany C. Davis in collaboration with Bethany Massman, Assistant Director for Group Fitness.

SUAR IT completed 2,958 support tickets to help keep infrastructure, operations and applications functioning at optimal performance levels.

- Revamped the SUAR IT support model to employ student technicians as the primary providers of first level divisional Information Technology (IT) support, thereby providing more responsibility and greater opportunities for learning, training, and self-development.
- Completed 2,958 IT support requests.
- Provided support and setup for new SACVM staff supporting the football program.
- Overhauled and audited the SUAR IT documentation system in preparation for moving to a new wiki-based system.
- Replaced SACVM and Recreational Services’ inventory management system with a new and more robust version.
- Utilized the SUAR IT Casper Apple Device Management System to expand self-service options for SUAR staff on their workstations and mobile devices.
- Adopted a new method of managing SUAR servers and file access/permissions using role-based groups in the campus Microsoft Active Directory system.

SUAR IT employs student technicians, like graduating senior Vince Saelezar (pictured above) as primary providers of first level divisional Information Technology (IT) support.

A new three-tier model for student tech positions facilitates the advancement of technical skill sets from maintenance to support to development.
SUAR offers part-time positions for over 500 students in areas such as operations, facilities and program management. Many positions provide leadership development opportunities for students while supporting ongoing services for the broader campus community.

Students staff the following areas:

- Information Centers - welcoming students and greeting visitors; providing information resources and customer service.
- Building Services - opening and closing facilities; assisting with operations and maintenance; keeping buildings clean and functioning properly.
- Reservations - working with student organizations to reserve meeting rooms and event/activity spaces; working with external groups visiting campus for conferences and workshops.
- Technical Services - running all sound, video, projector, audio needs for speakers, music events, movies and presentations.
- Sports Officials - oversee rules and regulations for various sports activities; run the games; managing sports equipment.
- Various other responsibilities including information technology support, graphic design, office assistants and more.

Working in SUAR provides students with a sense of belonging and being part of a team as well as life skills and friendships that extend beyond graduation.

ANNUAL GIVING

SHOW YOUR COMMITMENT TO STUDENT LIFE

State funding and student fees do not cover the cost of attending a university. Philanthropic giving enhances the college experience and brings to fruition many initiatives that otherwise might not exist.

Supporting SUAR means supporting the variety of programs, services, and facilities that enhance student life. The annual campaign is one way to sustain giving year after year. In addition, a variety of naming opportunities remain open with the Student Union.

We invite you to visit us at your earliest convenience and see firsthand how your gift can impact student lives at UNC Charlotte.
**FINANCIAL REPORT**

**COMBINED SUAR REVENUE & EXPENSE SUMMARY**

<table>
<thead>
<tr>
<th>BUDGETED REVENUE</th>
<th>ACTUAL REVENUE</th>
<th>TOTAL EXPENSES</th>
<th>YEAR END BALANCE</th>
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<tbody>
<tr>
<td>$13,248,136</td>
<td>$14,477,135</td>
<td>$12,078,087</td>
<td>$2,399,048</td>
</tr>
</tbody>
</table>

*Includes Cone Center, Student Union, Student Activity Center and Recreational Services.

**FEE SCHEDULE**

<table>
<thead>
<tr>
<th>GENERAL FEE</th>
<th>FY12</th>
<th>FY13</th>
</tr>
</thead>
<tbody>
<tr>
<td>Student Union Operations</td>
<td>$209</td>
<td>$209</td>
</tr>
<tr>
<td>Cone Center Operations</td>
<td>$49</td>
<td>$49</td>
</tr>
<tr>
<td>Student Activity Center Operations</td>
<td>$132</td>
<td>$134</td>
</tr>
<tr>
<td>Recreational Services</td>
<td>$63</td>
<td>$71</td>
</tr>
<tr>
<td>Student Fee Commission</td>
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<td>$55</td>
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<tr>
<td>Total General Fees</td>
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<td>$518</td>
</tr>
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</table>

<table>
<thead>
<tr>
<th>DEBT FEE</th>
<th>FY12</th>
<th>FY13</th>
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</thead>
<tbody>
<tr>
<td>Student Union</td>
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<td>$210</td>
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<tr>
<td>Student Activity Center</td>
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<td>$130</td>
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<tr>
<td>Total Debt Fees</td>
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</table>

<table>
<thead>
<tr>
<th>TOTAL FEE</th>
<th>FY12</th>
<th>FY13</th>
</tr>
</thead>
<tbody>
<tr>
<td>SUAR General + Debt</td>
<td>$848</td>
<td>$858</td>
</tr>
</tbody>
</table>

The five student fee funded areas (Cone University Center, Student Union, Student Activity Center and Venue Management, Recreational Services and Student Activity Fees Commission) ended FY13 with positive fund balances and remain financially sound.

Recreational Services continued to build a more stable foundation, adding $196,000 to the field replacement reserve.

Operating and personnel expenses were managed effectively without the need for additional fee increases.
The Student Activity Fees Commission (SAFC) allocated a total of $1,194,147 in student activity fees to the four divisions of the Student Association (Student Media, Campus Activities Board, Student Government Association and Organizations, and the Graduate & Professional Student Government), SAFC operations and the Student Association Computer System Administration as well as partial funding for the Leadership Development program.

The SAFC also conducted audits and ensured that all funds were used for the best interest of students. The commission is composed of nine members, five at-large (including the chair) who are appointed by the Chancellor and four divisional representatives.

**FY13 Members**
- Matthew Morrow  Chair
- Chuck Burgess  Graduate & Professional Student Government
- Manny Darko  At-large member
- Jake Finau  Student Government Association
- Caroline Fowler  At-large member
- Vince Freemen  Student Niner Media
- Ted Graca  At-large member
- Maiysa Mesbah  At-large member
- Iesha Terry  Campus Activities Board
- Casey Hurst  SAFC Business Manager
- Jim Hoppa  SAFC Advisor

**RESERVE ALLOCATIONS**
The following one-time allocations were made from reserves:

- $803.50 to Center for Leadership Development for programming
- $9,000 to GPSG to fund additional event grants
- $10,000 to support Class Councils
- $10,000 to support OrgSync (in addition to $47,875 in FY12)
- $10,000 to CAB to support Hill Harper
- $10,000 to Student Niner Media for printing
- $15,000 to GPSG to fund additional travel grants
- $30,000 to Student Organizations to fund additional travel and event grants
- $68,000 to CAB to support SpringFest
ACADEMIC COLLABORATIONS & COMMUNITY PARTNERSHIPS

ACADEMICS
Many SUAR staff and departments contribute directly to the student academic experience through course instruction and presentations.

THE CENTER FOR LEADERSHIP DEVELOPMENT
- COMM 3135: Leadership Theory and Group Dynamics
- COMM 3136: Leadership, Service and Ethics

The Center for Leadership Development also provides instruction for the Leadership Journey Learning Community, a selected group of students who participate together in two fall courses and one spring course during their freshmen year. In addition to COMM 3136, students enroll in:
- UCOL 1200: Freshmen Seminar/Leadership Emphasis
- COMM 2105: Small Group Communication

This year two students were awarded a Certificate in Leadership Studies, open to undergraduates enrolled in any major. In addition to required courses for their majors, students complete 18 hours of leadership-based coursework.

STUDENT NINER MEDIA conducted formal internship experiences in Marketing (2), English (1), and Communications Studies (1) through JOUR 2401 Practicum in Communications Studies.

VENTURE staff teach many outdoor leadership courses in the Department of Kinesiology.
- KNES 1231: Introduction to Outdoor Adventures
- KNES 1233: Rock Climbing
- KNES 1235: Challenge Course Activities
- KNES 2230: Wilderness Experience
- KNES 2231: Wilderness Experience Lab
- KNES 2232: Wilderness Trip Leading
- KNES 2234: Challenge Course Facilitation
- KNES 2235: High Ropes Course Facilitation

Venture also provided 170 challenge course events for academic classes and programs.

THE MULTICULTURAL RESOURCE CENTER delivered 39 presentations to various academic classes on the topics of identity, diversity and inclusion.

RECREATIONAL SERVICES made 18 presentations to freshmen and upperclassmen.
- UCOL 1000: Freshman Seminar (14)
- UCOL 1300: Academic Success Seminar (1)
- HLTH 2101: Healthy Lifestyles (2)
- CJUS 3031: Criminal Justice Community (1)

CONFERENCES & EVENTS
49er New Year
AIDS Walk Charlotte
Greek Leadership Symposium
Homecoming
I-FEST (International Festival)
LeaderShape Institute
Multicultural Leadership Conference
SOAR (Summer Orientation and Registration)
Summer Youth Camps
World AIDS Day

COMMUNITY COLLABORATIONS
Charlotte-Mecklenburg Schools
Charlotte Gay Men’s Chorus
Charlotte Gender Alliance
Governor’s Program Outreach/James Martin Middle School
Harvey B. Gantt Center
Johnson C. Smith University
Latin American Coalition
Levine Museum of the New South
NC Human Rights Campaign
One Voice Chorus
RAIN: Regional AIDS Interfaith Network
StillOut LGBT Photography Club

Time Out Youth
Triptych Collective
YMCA Youth Leadership Program

CAMPUS PARTNERSHIPS
SUAR collaborates with numerous University departments to provide events, programs, activities and resources to enrich student life. These partnerships are essential to our mission and provide an opportunity to reach across many areas of campus. Some of our many partners include:

Alumni Association
Academic Affairs
Barnes & Noble at UNC Charlotte
B3: Building Better Brothers
BEST: Building Educational Strengths & Talents
Black Alumni Chapter of the Alumni Association
Black Student Union
The Campus Salon
The Career Center
Center for Graduate Life
Center for Wellness Promotion
Charlotte 49er Athletics
Chartwells
Chi Upsilon Sigma Latin Sorority, Inc.
College of Art + Architecture
College of Education
The Counseling Center
Dean of Students Office
The Feminist Union
Housing & Residence Life
Lambda Theta Phi Latin Fraternity
Learning Community Programs
Multicultural Academic Services
Niner Traditions
Office of Adult and Evening Services
Office of Community Relations
Office of Disability Services
Office of Fraternity & Sorority Life
Office of International Programs
Office of Legal Affairs
Office of Off Campus and Volunteer Outreach
Office of Principal Gifts
Panhellenic Association
PRIDE
Religious Studies Department
Resident Students Association
School of Nursing
Social Work Department
Special Collections
Student Conduct
Student Government Association
Student Health Center
Trivini Indian Student Association
United Black Professionals (UBP)
Veteran Students Outreach
Women’s Programs
Women’s & Gender Studies
Zeta Tau Alpha

UNC Charlotte junior English Literature and Economics major Ryan Hess (center right), who also serves as a Resident Advisor, tests his skills at Venture’s open challenge course event with other student residents.
OVER 500 STUDENT EMPLOYEES KEEP SUAR UP & RUNNING!